

PRESS RELEASE

Highly automated logistic centres around the world for a quick and efficient spare parts distribution

The REPA and Parts Town international team meet customers and OEM partners at Host 2023

Cesena, 31 October 2023

Automated logistics centres, OEM partner solutions, a global sales network, fully stocked, intuitive webshops and a highly-qualified customer care team: these are the high points of the REPA and Parts Town service, presented at Host 2023 by an international team that met with over 1,200 industry professionals, including new visitors, customers and OEM partners, in 450-square-metres of exhibition space.

Getting equipment repaired quickly is critical in maintaining service continuity, which is why REPA and Parts Town, the spare parts distribution leaders serving the foodservice, refrigeration, coffee, vending and home appliance market, have developed solutions that let you find and receive the right spare part, at the right time, every time. These include a comprehensive range of original spare parts always in stock, webshops with multiple search functions, advanced logistics, and expert technical support.

During the five-day show, visitors had a chance to learn about the extensive global network and the partnerships currently in place with the market's most important OEMs, through the numerous touchscreens available. With all-in-one virtual reality headsets, they also explored the highly-automated distribution hubs in Cesena (Italy), Bergkirchen (Germany), Cannock (United Kingdom) and Addison, IL (USA), getting a first-hand glimpse of what spare parts distribution is all about.

"Simplifying the day-to-day operations of customers and OEM partners and supporting their growth are the reason why REPA and Parts Town operates in the foodservice and coffee markets" said REPA CEO Alexander Wiegand, who added: "Every solution is developed to offer comprehensive management of original spare parts; this benefits manufacturers and lets technicians from service centres and fast food chains do their job quickly. With our booths at Host 2023, our aim was to show our constant drive towards innovation and the widespread reach of our global network".

REPA

REPA is the leading European spare parts distributor for foodservice equipment, coffee, vending machines and household appliances and is a trusted partner to equipment manufacturers. Since 2022 REPA is division of Parts Town Unlimited, the global leader in high-tech distribution of mission-critical equipment replacement parts, related products and services for the foodservice, residential appliance and HVAC industries. REPA customers benefit from strong expertise in spare parts, with more than 40 years of experience in the market from REPA Italia, REPA Deutschland, REPA Iberia, REPA France, ATEL and Big Warehouse.

With the industry's largest inventory accessible through state-of-the-art webshops, high stock availability, highly innovative logistic centers that assure the fastest delivery of spare parts in the industry, REPA provides every customer with the right part, at the right time, everywhere.

Parts Town Unlimited

Parts Town is the leading, technology innovation-driven distributor of genuine OEM (original equipment manufacturer) foodservice, residential appliance and HVAC equipment repair parts. When there's a hiccup with any piece of equipment, Parts Town is ready to jump in and help with the most in-stock parts on the planet, innovative technology and an unmatched customer experience. Customized solutions benefit equipment service technicians of all kinds, as well as chain and independent restaurants, schools, health care facilities and hospitality providers. By partnering with the top manufacturers of foodservice, residential appliance and HVAC replacement parts, Parts Town improves the supply chain, increases sales of genuine OEM parts and keeps every customer's business running like clockwork. Parts Town also partners with equipment and supplies dealers of all sizes to offer a one-

stop-shop through its Parts Town marketplace.

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